|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Thema** | Organisatie & Werking | Personeel | Financiën | Andere | Onbekend | *Totaal* |
| Antwerpen | 639 | 137 | 66 | 276 | 15 | *1133* |
| Limburg | 504 | 87 | 55 | 87 | 10 | *743* |
| Oost-Vlaanderen | 935 | 153 | 81 | 111 | 8 | *1288* |
| Vlaams-Brabant | 803 | 139 | 82 | 70 | 13 | *1107* |
| West-Vlaanderen | 621 | 96 | 94 | 83 | 26 | *920* |
| Onbekend | 15 |  |  | 4 | 5 | *24* |
| *Totaal* | *3517* | *612* | *378* | *631* | *77* | *5215* |

Bijlage 1

**Klachten naar thema 2013-18 en 2019 (tot 30 september)**

Periode 2013- 2018

Periode 2019 (tot 30/9)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Thema** | Organisatie & Werking | Personeel | Financiën | Andere | Totaal |
| Antwerpen | 94 | 13 | 8 | 2 | *117* |
| Limburg | 65 | 7 | 1 |  | *73* |
| Oost-Vlaanderen | 124 | 11 | 37 | 7 | *179* |
| Vlaams-Brabant | 220 | 20 | 7 |  | *247* |
| West-Vlaanderen | 61 | 12 | 4 | 2 | *79* |
| Onbekend | 27 | 6 | 2 | 1 | *36* |
| *Totaal* | *591* | *69* | *59* | *12* | *731* |